

Ministry of Health

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August 21, 2025

MEMORANDUM

TO: Public Health Unit Medical Officers of Health, Ontario Health, Physicians, Nurse Practitioners, Pharmacists

FROM: Dr. Kieran Moore, Chief Medical Officer of Health

RE: Discontinuation of the COVID-19 Test Results Viewer – Effective August 29, 2025

This memo is to inform you that the COVID-19 Test Results Viewer will be discontinued effective **August 29, 2025**. This change aligns with the Ministry of Health's current COVID-19 testing and treatment strategy, which prioritizes publicly funded COVID-19 testing for individuals at higher risk of severe illness to support timely access to antiviral treatments.

Patients can continue to access their COVID-19 lab test results from the health care provider who ordered the test, and through services offered by some laboratory providers and hospitals.

It is critical that all healthcare providers who order COVID-19 lab tests ensure appropriate follow-up with their patients. The discontinuation of the COVID-19 Test Results Viewer means that patients will no longer be able to independently access their test results through this portal.

Please note that eligibility remains unchanged for publicly funded PCR, rapid molecular, and rapid antigen COVID-19 testing. For more information on current COVID-19 testing and treatment eligibility, please visit the [Ontario COVID-19 Testing and Treatment](#) page.

Please ensure your teams are informed of this change and take the necessary steps to support patients in accessing their results through alternative services. In the meantime, there are continued efforts underway by the Ministry and its partners to realize a future state where both patients and providers have access to the health information they need.

Thank you for your continued support in ensuring timely access to COVID-19 care and treatment.

Sincerely,

A handwritten signature in black ink, appearing to read "K. Moore".

Dr. Kieran Michael Moore, MD, CCFP(EM), FCFP, MPH, DTM&H, FRCPC, FCAHS
Chief Medical Officer of Health and Assistant Deputy Minister, Public Health